

# Limited Warranty

Johnson Controls Unitary Products (hereinafter "Company") warrants this product to be free from defects in factory workmanship and material under normal use and service and will, at its option, repair or replace any parts, without charge, subject to the exclusions below, that prove to have such defects according to the terms outlined on this warranty. This warranty covers only the equipment described by the Product Model Number and Serial Number on the equipment or listed on the Warranty Registration Card and applies only to products installed in the United States or Canada.

## FOR WARRANTY SERVICE OR REPAIR:

Contact the installer or a Company dealer. You may find the installer's name on this page or on the equipment. You can also find a Company dealer online at [www.yorkupg.com](http://www.yorkupg.com). For help finding a servicing dealer, contact: Johnson Controls Unitary Products, Consumer Relations, 5005 York Drive, Norman, OK 73069. Or, by phone 877-874-7378. All warranty service or repair will be performed during regular business hours, Monday through Friday 9:00am-5:00pm.

Product Model No. \_\_\_\_\_

Installation Date \_\_\_\_\_

Unit Serial No. \_\_\_\_\_

Installing Dealer \_\_\_\_\_

**FOR PRODUCT REGISTRATION:** For your benefit and protection, return the Warranty Registration Card to Company promptly after installation. This will initiate the warranty period and allow us to contact you, should it become necessary. This warranty extends only to the original consumer purchaser and is non-transferable. For this warranty to apply, the product must be installed according to Company recommendations and specifications, and in accordance with all local, state, and national codes; and the product must not be removed from its place of original installation. The warranty period for repair or replacement parts provided hereunder shall not extend beyond the warranty period stated below. In the absence of a recorded Warranty Registration Card, the warranty period will begin upon product shipment from Company. If you are unaware of the date the warranty became effective, contact Company at 877-874-7378 or visit [www.upgproductregistration.com](http://www.upgproductregistration.com). You can register your product online at [www.upgproductregistration.com](http://www.upgproductregistration.com) or by returning the Warranty Registration Card on the back page of this packet.

The warranty period in years, depending on the part and the claimant, is as shown in the chart below.

AIR HANDLERS AND EVAPORATOR COILS
PARTS
5 or 10†

†To qualify for the extended 10-year parts warranty, the unit must be registered online at [www.upgproductregistration.com](http://www.upgproductregistration.com) within 90 days of installation for replacement or 90 days of closing for new home construction. In some states, registration is not required, but proof of installation may be required to qualify for the 10-year parts warranty.

Company strongly recommends regular periodic preventative maintenance on this equipment. The person most familiar with the equipment in your HVAC system is a Company dealer. The Company dealer can ensure your maintenance program meets the conditions of the "Company Warranty", maximize the efficiency of the equipment, and service your unit within the mandated guidelines with regard to unlawful discharge of refrigerants into the atmosphere.

## EXCLUSIONS

This warranty does not cover any:

- Shipping, labor, or material charges or damages resulting from transportation, installation, or servicing.
- Damages resulting from accident, abuse, fire, flood, alteration, or acts of God (tampering, altering, defacing or removing the product serial number will serve to void this warranty).
- Damages resulting from use of the product in a corrosive atmosphere.
- Damages resulting from inadequacy or interruption of electrical service or fuel supply, improper voltage conditions, blown fuses, or other like damages.
- Cleaning or replacement of filters or damages resulting from operation with inadequate supply of air or water.
- Damages resulting from failure to properly and regularly clean air and/or water side of condenser and evaporator.
- Damages resulting from: (I) freezing of condenser water or condensate; (II) inadequate or interrupted water supply; (III) use of corrosive water; (IV) fouling or restriction of the water circuit by foreign material or like causes.
- Damages resulting from use of components or accessories not approved by Company (vent dampers, etc.).
- Increase in fuel or electric cost.

**This warranty is in lieu of all other warranties, expressed or implied, including the implied warranties of merchantability and fitness for a particular purpose.**

**Some states do not allow the disclaimer of implied warranty, so that the above disclaimer may not apply to you. Some states only allow a partial limitation on implied warranties to limit the duration of implied warranties to the duration of the express warranty. In such states, the duration of implied warranties is hereby expressly limited to the duration of the express warranty on the face hereof. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.**

**In no event, whether as a result of breach of warranty or contract, tort (including negligence), strict liability, or otherwise, shall Company be liable for special, incidental, or consequential damages, including but not limited to loss of use of the equipment or associated equipment, lost revenues or profits, cost of substitute equipment or cost of fuel or electricity. The above limitations shall inure to the benefit of Company's suppliers and subcontractors. The above limitation on consequential damages shall not apply to injuries to persons in the case of consumer goods.**

**Company does not assume, or authorize any other person to assume for Company, any other liability for the sale of this product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.**

**This warranty gives you specific legal rights. You may also have other rights which vary from state to state.**